



Dear Member;

I hope this letter finds your family and you safe and healthy. The safety of our members and employees continues to be a priority during this time. As businesses begin to reopen in our state, we are also working toward opening our lobbies. We have set June 8 as the date our lobbies will reopen with limited access. We have provided the following guidelines to help ensure the safety of our members and employees. We appreciate your patience and understanding as we begin this process.

Each lobby will be marked to indicate a 6-foot distance for standing in line in our lobbies. The number of members allowed in the lobby at one time will be limited. An employee will be available at the front of each branch to assist with you entering our branches. We will have hand sanitizer available as you enter the branch. There will also be shields at each teller station for an added layer of protection for our employees and you.

We strongly encourage you to continue to use our drive-thru's, ATM's, Mobile APP, and Online Banking services. With our Online Banking platform and Mobile APP, you can transfer funds, make NCU loan payments, and check balances. Our Mobile APP also allows you to deposit checks from your mobile device remotely.

If you need to meet with a loan officer, please contact them first by phone to schedule an appointment.

Again, we appreciate your patience and understanding. We look forward to being able to reopen our lobbies to better serve you. Thank you for your continued support of Naheola Credit Union.

Respectfully,

Mark Johnson